

Pulse Policy Secure Software Dates & Milestones

The table below details important information relevant to each Pulse Policy Secure software release. The dates and milestones provided are in accordance with the policies of Pulse Policy Secure software at the time of each software release and are in accordance with stated End of Life/End of Support policies for Pulse Secure, LLC.

Product	FRS Date	End of Engineering	End of Support
PPS 5.3	2016-01-11	2017-07-11	2018-07-11
PPS 5.2	2015-03-31	2016-09-30	2017-09-30
PPS 5.1	2014-12-18	2016-06-18	2017-06-18
PPS 5.0	2013-12-02	2015-06-02	2016-06-02
UAC 4.4	2013-02-19	2014-08-19	2015-08-19
UAC 4.3	2012-10-05	2014-04-05	2015-04-05
UAC 4.2	2012-03-28	2013-09-28	2014-09-28
UAC 4.1	2011-02-14	2012-08-14 ¹	2013-08-14 ¹
UAC 4.0	2010-06-15	2011-12-15 ¹	2012-12-15 ¹
UAC 3.1	2009-08-24	2011-02-24 ¹	2012-02-24 ¹
UAC 3.0	2009-03-24	2010-09-24 ¹	2011-09-24 ¹
UAC 2.2	2008-07-16	2010-01-16 ¹	2011-01-16 ¹
UAC 2.1	2007-10-29	2009-04-29 ¹	2010-04-29 ¹
UAC 2.0	2006-12-21	2008-06-21 ¹	2009-06-21 ¹
UAC 1.2	2006-08-31	2008-02-29 ¹	2009-02-28 ¹
UAC 1.1	2006-03-27	2007-09-27	2008-09-27 ¹
UAC 1.0	2005-10-24	2007-04-24	2008-04-24 ¹

Any product being discontinued will be announced as EOL for up to one hundred-eighty (180) days prior to discontinuation and end of sale date also known as last order date. On the end of sale date, discontinued products are removed from the price list and are no longer available for purchase.

For Pulse Policy Secure software products, the period of active engineering support will be the current release plus two (2) subsequent releases, or up to eighteen (18) months from the FRS date, whichever occurs first. All software releases are considered major.

Update releases (e.g. service, maintenance, patch) will no longer be created for major software releases after the end of engineering (EOE) date.

Pulse Secure Global Customer Service (PSGSC) support will continue after EOE for two (2) subsequent releases or up to twelve (12) months, whichever occurs first. After EOE and until EOL PSGSC support will be generally limited to investigation and troubleshooting in an attempt to provide solutions and workarounds.

When the release reaches EOL the software images are removed from www.pulsesecure.net and PSGSC will only provide support on a commercially reasonable effort basis.

¹ No later than the date posted, the date may be earlier if the subsequent releases are reached prior to the months of support option.