

Pulse Client Software Dates & Milestones

The table below details important information relevant to each Pulse Client software release. The dates and milestones provided are in accordance with the policies of Pulse Client software at the time of each software release and are in accordance with stated End of Life/End of Support policies for Pulse Secure, LLC.

Product	FRS Date	End of Engineering	End of Support
Pulse Secure Client for Desktop			
Pulse Secure Desktop Client 5.2	2016-01-11	2017-07-11	2018-07-11
Pulse Secure Desktop Client 5.1	2014-12-18	2016-12-18	2017-06-18
Junos Pulse 5.0 for Windows	2013-12-02	2015-09-30	2016-08-31
Junos Pulse 4.0 for Windows	2013-02-19	2014-08-19	2015-08-19
Junos Pulse 3.1 for Windows	2012-10-05	2014-04-05	2015-04-05
Pulse Secure Mobile Client for iOS			
Pulse Secure Client Mobile 5.2	2015-10-19	2017-04-19	2018-04-19
Pulse Secure Client Mobile 5.1	2015-01-13	2016-07-13	2017-07-13
Junos Pulse Mobile 5.0	2014-01-02	2015-07-02	2016-07-02
Junos Pulse Mobile 4.2	2013-02-20	2014-08-20	2015-08-20
Junos Pulse Mobile 4.1	2012-10-05	2014-04-05	2015-04-05
Pulse Secure Mobile Client for Android			
Pulse Secure Client Mobile 5.2	2015-09-30	2017-03-30	2018-03-30
Pulse Secure Client Mobile 5.1	2014-12-18	2016-06-18	2017-06-18
Junos Pulse Mobile 5.0	2014-01-02	2015-07-02	2016-07-02
Junos Pulse Mobile 4.2	2013-02-25	2014-08-25	2015-08-25
Junos Pulse Mobile 4.1	2012-10-05	2014-04-05	2015-04-05

Pulse Client Mobile

The period of active engineering support will be the current release up to eighteen (18) months from the FRS date or the release date of the next version of the Pulse Client for mobile devices whichever occurs first. Once an updated version of the Pulse Client for mobile devices is released the previous version is automatically End of Life.

Any product being discontinued will be announced as EOL for up to one hundred-eighty (180) days prior to discontinuation and end of sale date also known as last order date. On the end of sale date, discontinued products are removed from the price list and are no longer available for purchase.

Update releases (e.g. service, maintenance, patch) will no longer be created for major software releases after the end of engineering (EOE) date.

Pulse Secure Global Customer Service (PSGSC) support will continue after EOE for two (2) subsequent releases or up to twelve (12) months, whichever occurs first. After EOE and until EOS PSGSC support will be generally limited to investigation and troubleshooting in an attempt to provide solutions and workarounds.

When the release reaches EOS the software images are removed from www.pulsesecure.net and PSGSC will only provide support on a commercially reasonable effort basis.