

Pulse Connect Secure Software Dates & Milestones

The table below details important information relevant to each Pulse Connect Secure software release. The dates and milestones provided are in accordance with the policies of Pulse Connect Secure software at the time of each software release and are in accordance with stated End of Life/End of Support policies for Pulse Secure, LLC.

Product	FRS Date	End of Engineering	End of Support
PCS 8.2	2016-01-11	2017-07-11	2018-07-11
PCS 8.1	2014-12-18	2016-12-18	2018-12-31**
PCS 8.0	2013-12-02	2015-09-30	2016-08-31
IVE OS 7.4	2013-02-19	2014-08-19	2015-08-19
IVE OS 7.3	2012-10-05	2014-04-05	2015-04-05
IVE OS 7.2	2012-03-28	2013-09-28	2014-09-28
IVE OS 7.1	2011-02-14	2012-11-14 ¹	2013-08-14 ¹
IVE OS 7.0	2010-06-15	2011-12-15 ¹	2012-12-15 ¹
IVE OS 6.5	2009-08-24	2011-06-24 ¹	2012-06-24 ¹
IVE OS 6.4	2009-03-23	2010-09-23 ¹	2011-09-23 ¹
IVE OS 6.3	2008-09-16	2010-03-16 ¹	2011-03-16 ¹
IVE OS 6.2	2008-06-09	2009-12-09 ¹	2010-12-06 ¹
IVE OS 6.1	2008-04-04	2009-10-04 ¹	2010-10-04 ¹
IVE OS 6.0	2007-08-15	2009-02-15 ¹	2010-02-15 ¹
IVE OS 5.5	2007-04-16	2008-10-16 ¹	2009-10-16 ¹
IVE OS 5.4	2006-11-30	2008-05-30 ¹	2009-05-30 ¹
IVE OS 5.3	2006-02-27	2007-08-27 ¹	2008-08-27 ¹
IVE OS 5.2	2005-11-14	2007-05-14	2008-05-14 ¹
IVE OS 5.1	2005-08-08	2007-02-08	2008-02-08 ¹

(Table continued on next page)

IVE OS 5.0	2005-05-31	2006-11-30	2007-11-30 ¹
IVE OS 4.2	2004-12-06	2006-02-27	2007-02-27
IVE OS 4.1	2004-06-28	2005-12-28	2006-12-28
IVE OS 4.0	2004-02-16	2005-08-16	2006-08-16
IVE OS 3.3	2003-07-06	2005-06-30	2006-06-30
IVE OS 3.2	2003-07-28	2005-01-28	2006-01-28
IVE OS 3.1	2003-04-08	2004-10-08	2005-10-08
IVE OS 3.0	2002-12-05	2004-06-05	2005-06-05
IVE OS 2.3	2002-11-14	2004-05-14	2005-05-14
IVE OS 2.2	2002-09-30	2004-03-30	2005-03-30
IVE OS 2.1	2002-07-22	2004-01-22	2005-01-22
IVE OS 2.0	2002-06-07	2003-12-07	2004-12-07
IVE OS 1.4	2002-04-01	2003-10-01	2004-10-01
IVE OS 1.3	2002-03-04	2003-09-04	2004-09-04
IVE OS 1.2	2002-01-03	2003-07-03	2004-07-03
IVE OS 1.1	2001-12-12	2003-06-12	2004-06-12
IVE OS 1.0	2001-11-19	2003-05-19	2004-05-19

For all Pulse Connect Secure products released after July 15, 2008 the software support policy has been revised. For Pulse Connect Secure software products released after July 15, 2008, the period of active engineering support will be the current release plus two (2) subsequent releases, or up to eighteen (18) months from the FRS date, whichever occurs first. All software releases are considered major.

For Pulse Connect Secure software products released prior to July 15, 2008 and after November 1, 2005, the period of active engineering support will be the current release plus three (3) subsequent releases, or up to eighteen (18) months from the FRS date, whichever occurs first. All software releases are considered major. Products release between November 1, 2005 and July 15, 2008 will remain on the above stated support timeline.

Prior to November of 2005, Juniper provided up to eighteen (18) months of EOE support after FRS date for Pulse Connect Secure software. Products released prior to November 1, 2005 will remain on the original support timeline, receiving a minimum of up to eighteen (18) months of EOE support.

Update releases (e.g. service, maintenance, patch) will no longer be created for major software releases after the end of engineering (EOE) date.

Pulse Secure Global Customer Service (PSGSC) support will continue after EOE for two (2) subsequent releases or up to twelve (12) months, whichever occurs first. After EOE and until EOS PSGSC support will be generally limited to investigation and troubleshooting in an attempt to provide solutions and workarounds.

When the release reaches EOS the software images are removed from www.pulsesecure.net and PSGSC will only provide support on a commercially reasonable effort basis.

¹ No later than the date posted, the date may be earlier if the subsequent releases are reached prior to the months of support option.

Exception: The PCS 8.1 EOS date for customers running SA-FIPS** appliances, is 02/28/2020.